

## C.O.R.E PROGRAM

### What is the C.O.R.E.?

The C.O.R.E. Program is the Community Outreach Resident Education Program, supported by the City of Flint and the State of Michigan that is designed to provide outreach and educational information to the residents of Flint by fellow residents. The CORE focuses on providing information to support:

- Water filter installation and proper maintenance
- Water Use
- Faucet aerators-maintenance and cleaning
- Medical services and resources available

### Filters

Don't cook, don't drink, and don't brush teeth using unfiltered water. Unfiltered can be used for washing your hands, dishes, clothes, showering, and bathing.

#### Proper filter use:

- Change filter cartridge when the light turns red or once a month
- Hot water can damage the filter cartridge. Only cold water should be filtered

### Water Use

Flushing water and let the water run. How to flush:

- Remove or bypass the filter on your faucet(s)
- Flush cold water for 5 minutes
- Repeat daily

Call for CORE: 810-238-6700  
Text "Updates Flint" to 64468  
to receive updates on Flint's Progress

## Aerators and Cleaning

### What is an aerator?

Aerators are small round devices on the end of your faucet. Inside the aerator is a small screen that may trap lead and copper.

### To clean your aerator:

- Remove the aerator from the faucet by firmly gripping the aerator and turning it. (You may need to use pliers. Be careful not to lose the O-ring or gasket attached to the aerator that threads into the faucet)
- Clear any material from the aerator by rinsing it with water and screw it back onto the faucet
- If your aerator is rusty or in bad shape, replace it

## Community Water Resource Locations

Items and services available:

### Supplies:

- Water Filters
- Replacement Filter Cartridges
- Bottled Water
- Water Sampling Kits
- Bags For Recycling Water Bottles
- Nutrition, Mental and Physical Health Services (available at Help Centers Only)

### Drop-off:

- Water Sampling Kits
- Used Filter Cartridges
- Water Bottles for Recycling

For Water Resource Locations and Help Centers please visit [www.michigan.gov/FlintWater](http://www.michigan.gov/FlintWater)

[flintcares.com](http://flintcares.com)